

### **Welcome to your new trash and recycle cart!**

In an effort to keep our communities clean and create more efficient collection routes, your municipality has chosen to stay with the automated trash and recycle collection using carts. The lidded carts keep materials dry and from blowing out on windy days. The carts are also designed to easily roll to the street or road. Further, the automated collection system increases the level of safety for route drivers.

### **Do I now have a new pick-up schedule and when can I start using my carts?**

Your pick-up day will continue to be Fridays, recycling is every other week. Your first service day will be Friday, January 7<sup>th</sup>, 2021 for both trash and recycle.

- (1) 95-gallon trash cart (blue cart with BLACK lid)
- (1) 95-gallon recycling cart (blue cart with GREEN lid)

### **Can I place my recyclables in plastic bags?**

NO, DO NOT place recyclables in plastic bags or put bags-of-bags in your cart. For information on local grocery and retail stores that accept shopping bags and other stretch film plastic for recycling, go to

<https://www.recyclemoreoutagamie.org/residential-recycling/>

### **What should I do if my trash and recycle does not fit in my cart?**

- Save them for your next collection day.
- Ask a neighbor if they have extra room in their cart for your trash or recycle.
- Call Harter's to rent an additional trash or recycle cart for a yearly fee.

### **Can I take my carts with me if I move?**

No. Each cart should stay with the property.

These carts are the property of Harter's, for cart repair or rental of additional cart; please call **(920) 207-4258**.

### **How do I set my cart out on collection day?**

Place your cart behind the curb before 6 am the day of collection, with the cart's handle facing your house and the lid opening toward the street. All solid waste **MUST** be bagged. Make sure there is at least four feet between the recycling and trash carts, and any other objects, such as a parked car or mailbox. Note, if your carts were set out late, you must wait until your next scheduled pick-up.

### **What if there is a snow bank?**

In the case of snow, if your cart will not fit in your driveway opening, then you will need to clear an opening in the snow bank where the cart can be properly placed. Carts cannot be placed on top of the snow bank or in the road.

Improperly placed carts will not be collected.

### **How do Holiday's affect my pick-up?**

Holiday collection will be delayed one day, if the Holiday is on a weekday before your pick-up day. Holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day

